

DR. MICHAEL W. GOODMAN ✦ DR. MATTHEW E. BAGAMERY

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OFFICE PATIENT SATISFACTION SURVEY

Would you please take time to fill out this survey and return it to us, so we may better serve our patients?

Or go to our website at www.goodman-gi.com and fill out the survey and email it to us. Thank you.

	Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
The amount of time it took to get an appointment					
The amount of time it took for the initial process of signing in and filling out paperwork					
The receptionist immediately greeted patient upon arrival					
The receptionist informed the patient of delays					
The amount of time patient waited in the exam room					
The nursing staff kept patient informed of any delays while waiting in the exam room					
The cleanliness of the office					
The amount of time it took to check out and make a follow up appointment (if applicable)					
The staff is friendly, cheerful and accommodating					
Overall experience					

Any suggestions for improvement

Is there a specific employee whom you would like to see congratulated or thanked for the care or friendliness he/she provided during your visit at this office?

Based on your experience at this office, would you recommend a family member or friend? yes no

Patient's signature (optional)

Date