

DR. MICHAEL W. GOODMAN ✦ DR. MATTHEW E. BAGAMERY

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PATIENT SATISFACTION SURVEY

Would you please take time to fill out this survey and return it to us, so we may better serve our patients?

Or go to our website at www.goodman-gi.com and fill out the survey and email it to us. Thank you.

Please ✓ your response

	Very Satisfied	Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
The amount of time it took to get an appointment					
The amount of time it took for the initial process of signing in and filling out paperwork					
The kindness shown by the patient care staff					
The explanation of the Prep and procedure instructions					
The staff's respect for patient's privacy					
The staff informing the patient of any delays in care and/or treatment					
The amount of time waiting at the facility					
The cleanliness of the facility					
Discharge instructions explained clearly					
Overall experience					

Any suggestions or comments

Is there a specific employee whom you would like to see congratulated or thanked for the care he/she provided during your visit at this facility?

Based on your experience at this facility, would you recommend a family member or friend? yes no

Patient's signature (optional)

Date